

FCS Title I Complaint Procedure

Definition of a Complaint

A complaint is a signed written statement that includes: 1) an allegation that a requirement applicable to the Title I local educational agency (LEA) program has been violated; and 2) information that supports the allegation.

Who May Complain

Any parent, teacher, other concerned individual(s), or organization(s) may file a complaint.

All complaints must:

- Be written;
- Be signed by the person or agency representative filing the complaint and include contact information;
- Specify the requirement of law or regulation being violated regarding the provision of Title I services and the related issue, problem, and/or concern;
- Contain information/evidence supporting the complaint; and
- State the nature of the corrective action desired.

Complaint Procedure

1. **Receiving Complaints:** Complaints should be formally registered with the district Title I Coordinator, Cole Zook, located at 1400 Webb Court, Franklin, IN 46131.
2. **Investigating Complaints:** Upon receipt of the written complaint, the LEA will investigate the complaint within five school days.
3. **Resolving Complaints:** The LEA will resolve the complaint within 30 school days.
4. **Appealing Complaints:** If the LEA fails to resolve the complaint or fails to resolve the issue to the satisfaction of the complainant, the complainant can appeal to the Indiana Department of Education's Title Grants and Support division.

Title I Complaint Form

Name: _____

Address: _____

Phone #: _____

School: _____

Signature: _____

How has the school violated a requirement of federal statute or regulation that applies to Title I:

The facts on which the statement is based:

Desired corrective action:
